
AGENDA ITEM 7A

Action

March 26, 2015 Commission Meeting

Update on the Commission's Stakeholder Orientation

Summary: In an effort to “ensure that the perspective and participation of members and others suffering from severe mental illness and their family members is a significant factor in all of its decision and recommendations,” the Mental Health Services Oversight and Accountability Commission (MHSOAC or Commission) tasked the Client and Family Leadership Committee (CFLC) with creating and offering a Stakeholder Orientation to stakeholders and other interested parties prior to each Commission meeting.

The Stakeholder Orientation prepares and informs individuals on how to provide public comment at Commission meetings. The orientation consists of a PowerPoint titled, “Making Your Point: How to Give Effective Public Comment at MHSOAC Meetings” and a pamphlet with quick reference bullets and tips on how to understand the agenda format and how to navigate the public comment card process.

Attendance during orientation at Commission meetings held in Sacramento has diminished. Orientation attendance at out-of-town meetings is typically high. As part of the Commission's commitment to continuous quality improvement, the Commission is asking the CFLC to evaluate new stakeholder participation in MHSOAC meetings and provide strategies to support and encourage stakeholder involvement.

Enclosures: (1) PowerPoint: Making Your Point: How to Give Effective Public Comment at MHSOAC Meetings; and (2) Pamphlet, “Making your Point: How to Give Effective Public Comment at MHSOAC Meetings.”

Handout: None

Recommended Action: Adopt the motion.

Presenter: Jose Oseguera, Chief of Plan Review and Committee Operations.

Motion: The MHSOAC requests that the CFLC evaluate new stakeholder participation in MHSOAC meetings, strategize to support their involvement, and report findings at the May Commission meeting.