

MHSOAC Evaluation Dashboard May 2015

(updated 5/11/15)



Current MHSOAC Evaluation Contracts and Deliverables

California Institute for Behavioral Health Solutions (CIBHS)				
Innovative Program Evaluations - Inventory, Evaluation, and Training/Technical Assistance				
MHSOAC Staff: Ashley Mills				
Active Dates: June 2013 – May 2, 2015				
Objectives: Perform an inventory and meta-level evaluation of the Innovative program evaluation activities that have been planned or carried out by counties.				
Deliverable		Due Date*	Deliverable Cost	Status
1	Report of Proposed Inventory Method and Research/Evaluation Design	January 21, 2014	\$29,631	Completed
2	Inventory of County-level Innovation Evaluations	February 27, 2015	\$98,771	Under Review
Total Contract Amount			\$128,402	

* Reflects the date that the deliverable is due to the MHSOAC for an internal review for compliance and approval.

MHSOAC Evaluation Dashboard May 2015

(updated 5/11/15)



Mental Health Data Alliance (MHDATA)				
CSI Data Quality Improvement Effort				
MHSOAC Staff: Renay Bradley				
Active Dates: June 15, 2013 – June 30, 2015				
<p>Objective: To provide counties with increased access to accurate and timely data by strengthening the Client and Service Information (CSI) system, which collects data on all clients served via the Community Services and Support (CSS) component of the Mental Health Services Act (MHSA). Highlights of this contract include the following:</p> <ul style="list-style-type: none"> • Develop County-level CSI data quality reports and disseminate those reports to the counties • Create statewide CSI data quality report that includes best collection/reporting practices • Develop, and disseminate to counties, a tool to help counties independently analyze their own CSI data • Create an information sharing link between CSI and Data Collection Report (DCR) systems 				
	Deliverable	Due Date*	Deliverable Cost	Status
1	Statewide Data Quality Best Practices Plan	January 3, 2014	\$58,000	Completed
2	County-level Data Quality Reports With Basic CSI Client Information	February 28, 2014	\$82,250	Completed
3	CSI Data Submission File Analysis Tool	May 16, 2014	\$46,000	Completed
4	Statewide CSI Data Quality Report	August 1, 2014	\$76,250	Completed
5	Create A Link Between the DCR and CSI In Order to Provide Diagnosis, Global Assessment of Functioning (GAF) Scores, and Service Types for DCR Clients Served (Including Final Reports)	December 15, 2014	\$88,000	Completed
6	Report On The Effects Of Full Service Partnership Programs On Emergency Mental Health Services for Youth.	April 30, 2015	\$0	Under Review
7	CSI Submission File Analysis (SFA) Tool Enhancements	March 30, 2015	\$64,000	Review Scheduled
8	Full Service Partnership (FSP) Enhanced Partner-level Data (EPLD) Templates Enhancements to Support CSI Tool	March 30, 2015	\$17,500	Review Scheduled
9	Consultation with University of California, San Diego	March 30, 2015	\$30,914	Completed
10	Regional Trainings and Technical Assistance	June 30, 2015	\$68,500	Pending
Total Contract Amount			\$531,414	

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MHSOAC Evaluation Dashboard May 2015

(updated 5/11/15)



The Regents of the University of California, University of California, San Diego (IA)				
Evaluation of Methods for Engaging and Serving Transition Age Youth (TAY)				
MHSOAC Staff: Sheridan Merritt				
Active Dates: May 1, 2014 - June 30, 2016				
Objective: Identify, describe, and assess outreach/engagement strategies and services that have been or are being offered for TAY throughout the State, and promote continued identification and adoption of effective support (i.e., services, strategies, programs, systems) that promotes positive outcomes in TAY with mental health needs, including recovery and resilience.				
Deliverable		Due Date*	Deliverable Cost	Status
1	Report of Proposed Research Design	June 1, 2014	\$100,000	Completed
2	Report of Research Findings	March 1, 2015	\$150,000	Under Review
3	Report of Recommended Evaluation and Quality Improvement Methods	May 1, 2015	\$50,000	Under Review
4	Identify, Develop, and Provide Technical Assistance to Counties (<i>this is a two part deliverable as noted in a and b below</i>)			
4a	Report describing proposed methods to provide technical assistance to counties in support of implementation, evaluation, and quality improvement efforts related to TAY programs and services	May 1, 2015	\$50,000	Under Review
4b	Report describing provision of technical assistance to counties in support of implementation, evaluation, and quality improvement efforts related to TAY programs and services	March 1, 2016	\$100,000	Pending
5	Report of TAY Policy Recommendations	April 1, 2016	\$50,000	Pending
Total Contract Amount			\$500,000	

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The Regents of the University of California, University of California, San Diego

Community Services and Supports (CSS) Tracking, Monitoring, and Evaluation System

MHSOAC Staff: Renay Bradley

Active Dates: May 15, 2014 – June 30, 2016

Objective: Development and implementation of a tracking, monitoring, and evaluation system for adults receiving services via CSS that allows for evaluation of those clients and services. The ultimate goal of this project will be to contribute to our ability to understand and improve upon the quality of services offered via the CSS component and the statewide system that supports these services.

- Pilot data and outcomes system with select counties and providers to evaluate the feasibility of expanding the system statewide
- Inform policy and practices regarding a data collection system that could potentially expand to all Mental Health Services Act (MHSA) components

	Deliverable	Due Date*	Deliverable Cost	Status
1	Report of Proposed Tracking, Monitoring, and Evaluation System for Adults Receiving Services within the CSS Component	April 13, 2015	\$144,639	Under Review
2	Report of Proposed Implementation Plan to Pilot the Tracking, Monitoring, and Evaluation System in a Sample of Providers/Counties	May 7, 2015	\$104,458	Under Review
3	Report of Proposed Research Design and Analytic Plan to Evaluate the Efficacy of CSS Services for Clients in Less Comprehensive Services than Full Service Partnerships	November 13, 2015	\$104,458	Pending
4	Report of Evaluation Results	April 22, 2016	\$203,554	Pending
5	Report of Policy and Practice Recommendations for How to Improve Upon Current CSS Services, Evaluations, and Systems	April 22, 2016	\$139,277	Pending
Total Contract Amount			\$696,386	

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MHSOAC Evaluation Dashboard May 2015

(updated 5/11/15)



Stewards of Change Consulting, LLC				
Advanced Planning Document				
<p>MHSOAC Staff: Jeremy Klobas</p> <p>Active Dates: November 2014 – Not to exceed June 30, 2015</p> <p>Objective: The purpose of this evaluation effort is to assess current California public mental health and substance use data collection systems and ascertain what needs to be accomplished to ensure that the Department of Health Care Services (DHCS) as well as the Mental Health Services Oversight and Accountability Commission (MHSOAC) have the data needed to perform their statutory roles. This shall be accomplished through the provision of a Federal-level Advanced Planning Document (APD) that will also serve as the State-level Feasibility Study Report along with necessary attachments.</p>				
	Deliverable	Due Date*	Deliverable Cost	Status
1	Report of Project Plan, Schedule/Timeline, and Entities/ Individuals Involved and Their Roles	December 12, 2014	\$49,000	Completed
2	Report Of Business Needs Requirements For Current Statewide Behavioral Health Data Collection And Reporting Systems, Current Public Behavioral Health Data Collection And Reporting Systems, And Recommended Steps That Need To Be Taken In Order To Meet Current Requirements For Behavioral Health (i.e. Scoping Document).	April 15, 2015	\$72,000	Completed
3	Successful Submission of Stage 1 Business Analysis (S1BA).	April 24, 2015	\$89,500	Under Review
4	Completed Planning Advanced Planning Document (P-APD) and Action Plan.	May 28, 2015	\$89,500	Pending
Total Contract Amount			\$300,000	

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MHSOAC Evaluation Dashboard May 2015

(updated 5/11/15)



Mental Health Data Alliance (MHDATA)				
Full Service Partnership (FSP) Classification Project				
<p>MHSOAC Staff: Renay Bradley</p> <p>Active Dates: November 2014 – Not to exceed June 30, 2017</p> <p>Objective: The purpose of this evaluation effort is to assess Full Service Partnerships (FSPs) on a statewide level in order to classify them in a meaningful and useful fashion that should ultimately enable clients, family members, providers, counties, and the State to further understand the diversity of FSPs across California.</p>				
	Deliverable	Due Date*	Deliverable Cost	Status
1	Preliminary Statewide FSP Classification System Presentation Based on Focus Groups and/or Interviews	February 27, 2015	\$52,650	Completed
2	Report of Proposed Statewide FSP Classification System Based on Stakeholder Input	June 29, 2015	\$53,750	Pending
3	Report of Final Statewide FSP Classification System Based on Public Comment	August 31, 2015	\$11,225	Pending
4	Report of Online Statewide FSP Classification System Website Version 1.0 Design Specification	November 20, 2015	\$56,900	Pending
5	Online Statewide FSP Classification System Website Version 1.0	May 02, 2016	\$119,900	Pending
6	Online Statewide FSP Classification System Website Administrator Training and Technical Assistance Report	August 01, 2016	\$11,225	Pending
7	Online Statewide FSP Classification System Website User Training and Technical Assistance Report	August 29, 2016	\$11,225	Pending
8	Online Statewide FSP Classification System Website Hosting and Cost Report	March 30, 2017	\$10,438	Pending
Total Contract Amount			\$327,313	

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MHSOAC Evaluation Dashboard May 2015

(updated 5/11/15)



The Regents of the University of California, University of California, San Diego

Recovery Orientation of Programs Evaluation

MHSOAC Staff: Ashley Mills
Active Dates: January 1, 2015 – May 31, 2017
Objective: To identify, describe, and assess existing measures and methods of evaluating the recovery orientation of programs and services, conduct an evaluation of the recovery orientation of direct and indirect services and/or programs provided within the Community Services and Supports (CSS) component (focused on the adult system of care), and use results from the evaluation to provide recommendations to providers, counties, and the State for achievement/promotion of recovery orientation in programs/services, as well as recovery and wellness of the clients that are served via these programs/services

Deliverable		Due Date*	Deliverable Cost	Status
1	Report on Existing Measures of Recovery Orientation	June 30, 2015	\$50,000	Pending
2	Report of Proposed Research Design and Analytic Plan to Evaluate the Recovery Orientation of Programs and Services	June 30, 2015	\$100,000	Pending
3	Technical Report of Evaluation Results, Data, Stakeholder Materials, and Dissemination Plan	June 30, 2016	\$100,000	Pending
4	Resources for Evaluating Recovery Orientation and Dissemination Plan	November 15, 2016	\$100,000	Pending
5	Resources for Promoting Practices that Encourage Recovery Orientation and Dissemination Plan	January 15, 2017	\$100,000	Pending
6	Report of Policy and Practice Recommendations for Ensuring, Maintaining, and Strengthening the Recovery Orientation of Programs and Services	March 30, 2017	\$50,000	Pending
Total Contract Amount			\$500,000	

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MHSOAC Evaluation Dashboard May 2015

(updated 5/11/15)



The Regents of the University of California, University of California, Davis

Early Psychosis Evaluation

MHSOAC Staff: Ashley Mills

Active Dates: *June 30, 2015 – June 30, 2017 (proposed)*

Objective: To identify and analyze program costs (i.e., costs expended to implement the program), outcomes (e.g., decreased hospital visits), and costs associated with those outcomes (e.g., costs associated with hospitalization) related to providing early psychosis programs. This evaluation will use the data from the Early Diagnosis and Preventative Treatment of Psychosis Illness (SacEDAPT) program in Sacramento County to pilot a method to calculate the program costs, outcomes, and costs associated with those outcomes when providing the SacEDAPT program, and to identify appropriate sources of comparison data (e.g., costs and outcomes during the period preceding SacEDAPT implementation). The evaluation will also develop and implement a method for identifying and describing all early psychosis programs throughout the State, to include specifically, for example, the data elements that are collected by these programs and the various ways in which they are collected (e.g., via Electronic Health Records or EHRs); data elements will be used to provide insight regarding existing capacity to assess costs and outcomes for early psychosis programs statewide, as well as help to define methods for use during the Sacramento County pilot.

	Deliverable	Due Date*	Deliverable Cost	Status
1	Summary Report of Descriptive Assessment of SacEDAPT Early Psychosis Program	TBD	\$75,000	Pending
2	Proposed Plan to Complete the Descriptive Assessment of Early Psychosis Programs Statewide	TBD	\$35,000	Pending
3	Summary Report of Descriptive Assessment of Early Psychosis Programs Statewide	TBD	\$25,000	Pending
4	Proposed Methodology for Analysis of Program Costs, Outcomes, and Changes in Costs Associated with those Outcomes in the SacEDAPT/Sacramento County Pilot	TBD	\$20,000	Pending
5	Report of Research Findings from Sacramento County Pilot	TBD	\$20,000	Pending
6	Proposed Statewide Evaluation Abstract	TBD	\$20,000	Pending
7	Proposed Statewide Evaluation Plan	TBD	\$5,000	Pending
Total Contract Amount			\$200,000	

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(updated 5/11/15)



Ongoing MHSOAC Internal Evaluation Projects

MHSOAC Evaluation Unit			
Tracking and Monitoring of Mental Health Services Act (MHSA) Programs and Activities via Plans, Updates, and Expenditure Reports			
MHSOAC Staff: TBD			
Active Dates: December 2013 – December 2015			
Objectives: Develop and implement a system for extracting and utilizing information of interest for tracking and monitoring MHSA program activities and outcomes for fiscal year (FY) 2011/12 and FY 2012/13 from County Annual Updates, Three-Year Plans, and Annual Revenue and Expenditure Reports. Consider what additional information may be useful to capture via the reporting process.			
Work Effort or Product		Due Date	Status
1	Determine State Needs For Information That Is Currently Provided Within Reports	March 31, 2014	Completed
2	Develop System For Extracting And Cataloging State's Data Needs	April 30, 2014	Completed
3	List Of Recommended Data Elements	June 16, 2014	Completed
4	Complete Construction Of Tables	August 15, 2014	Completed
5	Test Database Functionality	August 22, 2014	Completed
6	Complete Construction Of Queries And Forms	TBD	Pending
7	Use System To Extract And Catalog Data Needed By State For FY 2012/13	TBD	Pending
8	Data Quality Check	TBD	Pending

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MHSOAC Evaluation Unit			
Mental Health Services Act (MHSA) Performance Monitoring			
MHSOAC Staff: Sheridan Merritt			
Active Dates: Ongoing			
Objective: Implement a process and system for monitoring and reporting on individual- and system-level indicators designed to measure the impact of MHSA funded programs at the State and county level.			
Work Effort or Product		Due Date	Status
1	Develop Process For Adding Additional Client, System, And Community-Level Indicators	December 31, 2014	Completed
2	Secure Health Insurance Portability And Accountability Act (HIPAA) Compliance For MHSOAC Staff And Information Systems To Allow Secure Storage And Analysis Of Client-Level Data	March 2015	Pending
3	Yearly Report Of Mental Health System Performance For Fiscal Years (FY) 12/13 and 13/14	January 30, 2016	Pending
4	Incorporate Items From Other Workgroups In Performance Monitoring	TBD	Pending
5	Incorporate Specific Indicators For MHSA Components Beyond Community Services and Supports (CSS) [i.e. Prevention & Early Intervention (PEI), Innovations (INN), Workforce Education & Training (WET), and Capital Facilities And Technological Needs (CFTN)]	TBD	Pending
6	Incorporate Community-Level Indicators In Performance Monitoring	TBD	Pending
7	Incorporate Additional General Indicators	TBD	Pending
8	Add Indicators That Measure Change Over Time For Individual Consumers	TBD	Pending

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MHSOAC Evaluation Unit

Collect, Summarize, and Publicize Outcomes From County Evaluations of the Community Services and Supports (CSS) Component

MHSOAC Staff: Ashley Mills, Carrie Masten

Active Dates: January 2014 – June 30, 2015

Objectives: Collect, summarize, and publicize evaluations that counties have completed on the CSS component. Focus on fiscal year (FY) 2011/12 and FY 2012/13.

Work Effort or Product		Due Date	Status
1	Develop Methodology To Collect Information From Counties On Completed Evaluations of The CSS Component	February 14, 2014	Completed
2	Collect Data/Information From Counties	June 30, 2014	Completed
3	Conduct Review Of Data And Documents Received From Counties And Extract Relevant Information As Needed	April 30, 2015	Completed
4	Written Report That Summarizes And Synthesizes County Evaluations Of The CSS Component Completed In FYs 2011/12 And 2012/13	June 30, 2015	Pending

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MHSOAC Evaluation Unit

Prevention and Early Intervention (PEI) Evaluation Strengthening; Collect, Summarize, and Publicize Completed PEI Evaluations

MHSOAC Staff: Ashley Mills, Carrie Masten

Active Dates: January 2014 – August 30, 2015

Objectives: Determine status of county efforts to evaluate one PEI project; make recommendations as needed to ensure adequate evaluations. Focus on fiscal year (FY) 2012/13. Collect, summarize, and publicize PEI evaluations that counties have completed.

	Work Effort or Product	Due Date	Status
1	Develop Methodology To Collect Information From Counties On Completed Evaluations Of The PEI Component And Evaluation Methods Used	February 14, 2014	Completed
2	Collect Data/Information From Counties On Completed PEI Evaluations And Evaluation Methods	June 30, 2014	Completed
3	Conduct Review Of Data And Documents Received From Counties And Extract Relevant Information As Needed	April 30, 2015	Completed
4	Written Report That Summarizes And Synthesizes County Evaluations Of The PEI Component Completed In FY 2012/13	June 30, 2015	Pending
5	Written Report That Provides Recommendations For How To Help Strengthen County PEI Evaluations And Implementation Plan	September 30, 2015	Pending

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MHSOAC Evaluation Unit

Describing Prevention and Early Intervention (PEI) Services

MHSOAC Staff: Ashley Mills, Carrie Masten

Active Dates: January 2014 – Ongoing

Objectives: The original project description for Work Effort 2 (page 70 of the Master Plan) outlines a number of steps to be taken to develop a categorization system. Given the “categories” outlined with the proposed PEI Regulations, there is now no need to develop a categorization system. Recognizing that there is an immediate need to gather basic information about PEI services, the purpose of this project is to simply collect descriptive information about PEI services (e.g., numbers of those served, cost of service, setting of service) for fiscal years (FYs) not covered by the proposed regulations or previous evaluation efforts (i.e., FYs 12/13, 13/14, 14/15, 15/16).

Work Effort or Product		Due Date	Status
1	Review Master Plan Description and Revise Project Focus and Purpose with MHSOAC Staff	June 30, 2014	Completed
2	Develop Methodology To Collect Information From Existing Sources	April 30, 2015	Completed
3	Collect Data/Information From Appropriate Sources	June 30, 2015	Pending
4	Written Report That Describes PEI services for FY 2012/13	August 30, 2015	Pending
5	Develop Methodology for an Ongoing Process of Collecting Data for Applicable Fiscal Years (i.e., FYs 13/14, 14/15, 15/16)	Ongoing	Ongoing

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MHSOAC Evaluation Unit

Evaluation of Prevention and Early Intervention (PEI) Evidence-Based Practices for Children and their Families

MHSOAC Staff: Carrie Masten

Active Dates: February 2015 - January 2016

Objective: Evaluation of county-level implementation and evaluation of PEI evidence-based practices (EBPs). Using data submitted by counties as part of the PEI Local Evaluation Survey, this evaluation will catalogue EBP implementation across California's counties (e.g., which EBPs are being implemented, which counties are implementing EBPs, etc.). In addition, county-level evaluation of EBPs will be investigated (e.g., to what extent have these EBPs been evaluated, which counties are successfully evaluating EBPs, what challenges have arisen, how effective were these evaluations, etc.). Staff is also considering using a cluster of PEI EBPs in order to complete Study 1 of the Evaluation Master Plan: Determine outcomes of selected PEI programs.

	Work Effort or Product	Due Date	Status
1	Convene Panel Of Subject Matter Experts To Narrow Scope Of Evaluation	February 24, 2015	Completed
2	Preliminary Review Of Local Evaluation Survey Data	June 30, 2015	Pending
3	Finalize Scope Of Work	July 31, 2015	Pending
4	Finalize Methods (Operational Definition Of EBP, Qualitative And Quantitative Data Analysis Plan)	August 30, 2015	Pending
5	Data Analysis And Cataloguing Of Counties' EBP Implementation And Evaluation Activities	October 31, 2016	Pending
6	Report On Methods And Findings From Data Analysis	December 15, 2016	Pending
7	Develop Catalogue Of Counties' EBP Implementation And Evaluation	January 31, 2016	Pending

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Forthcoming MHSOAC Evaluation Contracts

The Regents of the University of California, University of California, Los Angeles

Assessment of System of Care for Older Adults

MHSOAC Staff: Sheridan Merritt

Active Dates: June 30, 2015 - June 30, 2017

Objective: The purpose of this evaluation effort is to assess the progress made in implementing an effective system of care for older adults with serious mental illness and identify methods to further statewide progress in this area. This assessment shall involve gauging the extent to which counties have developed and implemented services tailored to meet the needs of the older adult population, including un/underserved diverse older individuals, recognizing the unique challenges and needs faced by this population. In order to bolster the State's ability to promote improvements in the quality of services for older adults, a series of indicators shall be developed focused specifically on older adults with mental health issues; these indicators shall be developed with the intention of incorporating them into future data strengthening and performance monitoring efforts. The Contractor shall also identify and document the challenges and barriers to meeting the unique needs of this population, as well as strategies to overcome these challenges. Lessons learned and resultant policy and practice recommendations for how to improve and support older adult mental health programs at the State and local levels shall be developed and presented to the Commission.