

Comments regarding Temecula Community Forum held on August 13, 2015

Staff met internally on August 20, 2015 to debrief the Community Forum held on August 13, 2015 in Riverside County and made the following comments and suggestions that are in no specific order.

1. The Registration Table should be set up an hour before the Resource Tables become available so participants can sign-in if they arrive to view the resources.
2. The descriptions of the break out group options should be updated to reflect examples so it's clearer what group a participant should plan to attend. There were Peer Providers that spoke Spanish that participated in the Spanish speaking group that moved to the Peer Provider group. There were representatives from Community Based Organizations that weren't sure which group to attend, such as the Administrators or County Providers.
3. The information regarding the break out groups should be provided in each meeting packet.
4. The material at the Registration Table should have a sign-sheet in Spanish, and the break out group information should be available in Spanish.
5. Adequate time needs to be made available for the break out groups so participants don't feel rushed. Time for this should be preserved if the agenda goes over. The County group was large and there needed to be time preserved so their voice could be heard.
6. Staff should direct parking especially with larger groups when parking may be limited.
7. American Sign Language interpreters should be made available for the deaf participants.
8. The schematic of the floor plan should be provided and shared at the pre-meeting and included in the slide presentation so participants know where the meeting room spaces are located for them to identify visually in advance of the break out session.
9. There should be contingency plan options identified as anecdotes that have been pre-thought out for Staff to know what to do as a written script to follow if challenges arise. Such as what could potentially go wrong at a specific point, and a list of available solutions that includes pros/cons for consideration for how to handle chaos if it occurs.
10. Consistency in members that

